

Youth Villages Selects Defran Systems' Evolv Electronic Clinical Record to Bolster Growth

On January 21, 2010, Youth Villages, a Tennessee-based child and family services non-profit organization, will start implementing a new electronic clinical record solution (ECR), Defran Systems' Evolv-CS Enterprise Edition. In late 2010, the new solution will go live across Youth Villages' 62 locations in 10 states and Washington, D.C. The new ECR is expected to help Youth Villages create multiple divisions of the organization within a single system. The rollout will start with tests in Youth Villages' smaller markets.

Youth Villages was founded in 1986; it implemented Chart Expert, its first electronic medical record, in 1991. To support the organization's growth across states and service lines, in 2000, it implemented Clinician's Desktop from Echo Group. Youth Villages started searching for a new clinical record system in early 2009. The organization sought remote data entry capability and to automate all programs across its full continuum of care in all geographic service areas. On March 9, 2009, it released a request for proposals that received responses from 15 vendors by the April 15 due date. The selection committee narrowed the field to four vendors for on-site demonstrations to select the final two proposals. The web-based structure of Evolv-CS Enterprise Edition and its "look and feel" were key factors in the committee's selection of Defran's proposal. The contract will include implementation and support across the Youth Villages network.

Defran Systems was founded in 1984 and has been providing software solutions to human service organizations for 25 years. The Evolv-CS Enterprise solution is used by organizations that operate diverse programs in 36 states. The Evolv-CS Enterprise Edition is a fully integrated, web-based case, clinical, and financial management system (also known as an EHR or EMR). It provides a comprehensive set of features to meet the needs of diverse provider organizations in the human services industry, including organizations providing combinations of behavioral health and chemical dependency treatment; foster care, adoption, and child welfare services; developmental disabilities services, and more. Evolv-CS can operate in single agency or multi-agency mode and is typically deployed on a provider organization's intranet. The Evolv-CS product has been independently tested for Defran to achieve MS Gold Partner status.

Youth Villages' in-home services—such as its Intercept program and multisystemic therapy for children with serious behavioral and emotional problems—constitute nearly one third of its service volume. In addition to in-home services, Youth Villages also offers residential and intensive residential services, foster care, transitional living for young adults aging out of foster care, and in Tennessee, a statewide crisis program. Total revenue for 2009 was about \$118 million. Services are offered in Alabama, Arkansas, Florida, Georgia, Massachusetts, Mississippi, North Carolina, Tennessee, Texas, Virginia, and Washington, D.C. In fiscal year 2009, the organization served more than 15,000 children and families; of those 32%, 4,683 received in-home services. For fiscal year 2010, Youth Villages expects in-home services to generate 41% of revenue. In 2009, residential and intensive residential services served 759 children and generated 31% of revenues. Foster care served 961 children in Tennessee, Mississippi, and Alabama, generating 13% of revenues. The transitional living program for youth aging out of foster care served 1,135 young adults and generated four percent of revenues; for 2010, this division is expected to generate five percent of revenues. The Tennessee crisis program for children in psychiatric emergency responded to more than 9,000 calls in 2009 and served 6,204 children and youth, generating about four percent of revenue.

For more information, contact: Connie Mills, Public Relations Manager, Youth Villages, Post Office Box 341154, Memphis, Tennessee 38184-1154; 901-251-4871; E-mail: connie.mills@youthvillages.org; Web site: www.youthvillages.org; or Marcia Hursh, Business Development, Corporate Offices, Defran Systems, Inc., 5 East 16th Street, 6th Floor, New York, New York 10003; 914-669-0112; Fax: 212-727-8639; E-mail: mhursh@defran.com; Web site: www.defran.com.

Youth Villages Selects Defran Systems' Evolv Electronic Clinical Record to Bolster Growth. (2010, January 18). OPEN MINDS On-Line News.

[Return to *OPEN MINDS* e-Print Archive Home Page](#)

